

Company Profile



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India's Trusted Platform for Project Opportunities

Explore & Connect with Global Projects

We Provide top Backend Projects, Software Projects, Call Center (Inbound/Outbound) IT Projects. Start working from the comfort of your home with real-time project access!

About Us

Global Projects is a US/UK-based outsourcing company with over 4 years of industry expertise, specializing in high-quality, technology-driven outsourcing solutions tailored to meet the unique needs of businesses worldwide. We proudly offer BPO, KPO, Backend Support, and CRM/Software Projects with Direct Client Sign-Up for eligible centers. In collaboration with the Bitmax Group (India) since 2024, we provide complete project support — including all required software, tools, and technical — to ensure smooth onboarding and operations.



What We DO

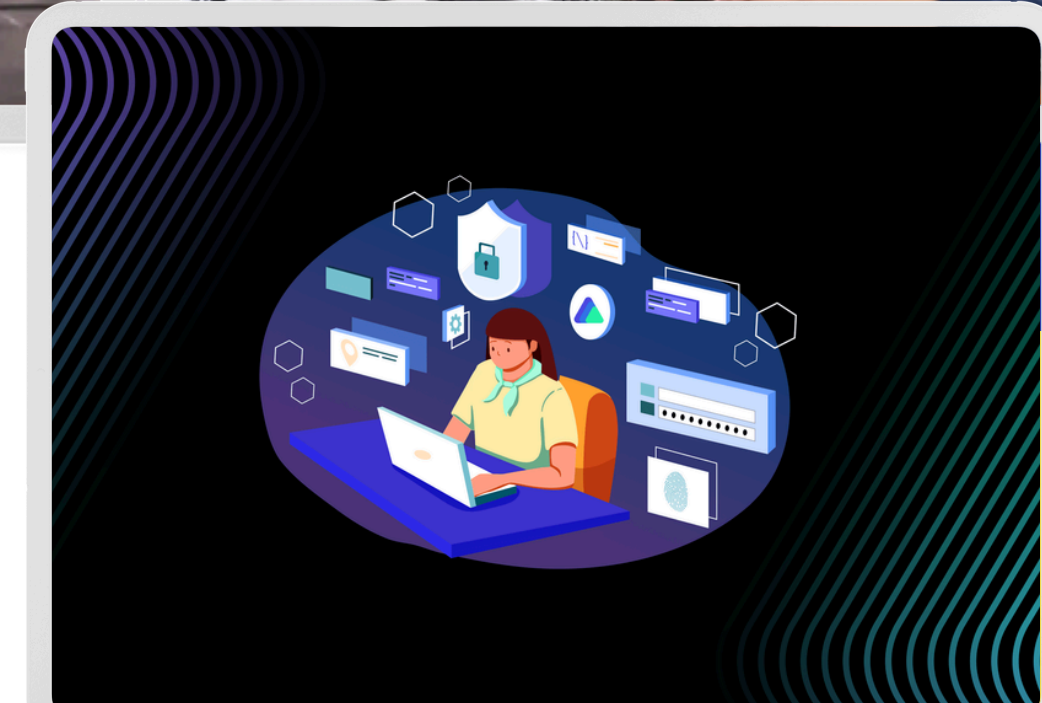
We offer business opportunities to boost your Business through software projects, call center (inbound/outbound) projects, backend operations, and lead generation projects

1. Call Center / BPO Projects(Inbound/Outbound):

- Inbound Call: When a customer calls the company for help or information.
- Outbound Call: When the company's agent calls the customer for sales or follow-ups.
- Both are used in customer service and sales.

2. Backend Projects:

- Backend projects involve tasks like preparing documents, entering data, and maintaining records.
- They support overall business operations by keeping information organized and accurate.
- These tasks ensure smooth workflow and easy access to data when needed.



3) Software Development Projects:

We provide software projects tailored to client requirements, including web development, app development, CRM tools, billing software.

4) Lead Generation Projects:

We provide lead generation projects to clients, including B2B/B2C leads through telecalling, email marketing, and CRM tools. Our process ensures quality leads to help grow their business—based on global standards, with full support and training.



◆ Why Choose Us

Bitmax Group India, in collaboration with Global Projects (licensed in the US and UK), is committed to providing high-quality international business projects to clients across India. Here's why companies choose us as their trusted partner:

✓ We Provide Real Business Projects

- We offer genuine and verified projects to our clients, including:
- Call Center Projects (Inbound & Outbound)
- Backend Projects (Data Entry, Virtual Assistance, Email Support)
- Lead Generation Projects (B2B & B2C)
- Software Development Projects (CRM, Billing, Custom Solutions)

✓ Licensed & Trusted Global Partnership

We are partnered with a globally recognized company, Global Projects, which is legally licensed in the US and UK, ensuring credibility and compliance in every project.





✓ Experienced & Reliable Team:

Our team has a strong background in managing international outsourcing operations, ensuring high-quality service, professionalism, and timely support.

✓ Focus on Long-Term Growth

We don't just provide projects—we build lasting partnerships that help our clients grow, earn, and succeed in the global outsourcing market.



Our Facilities



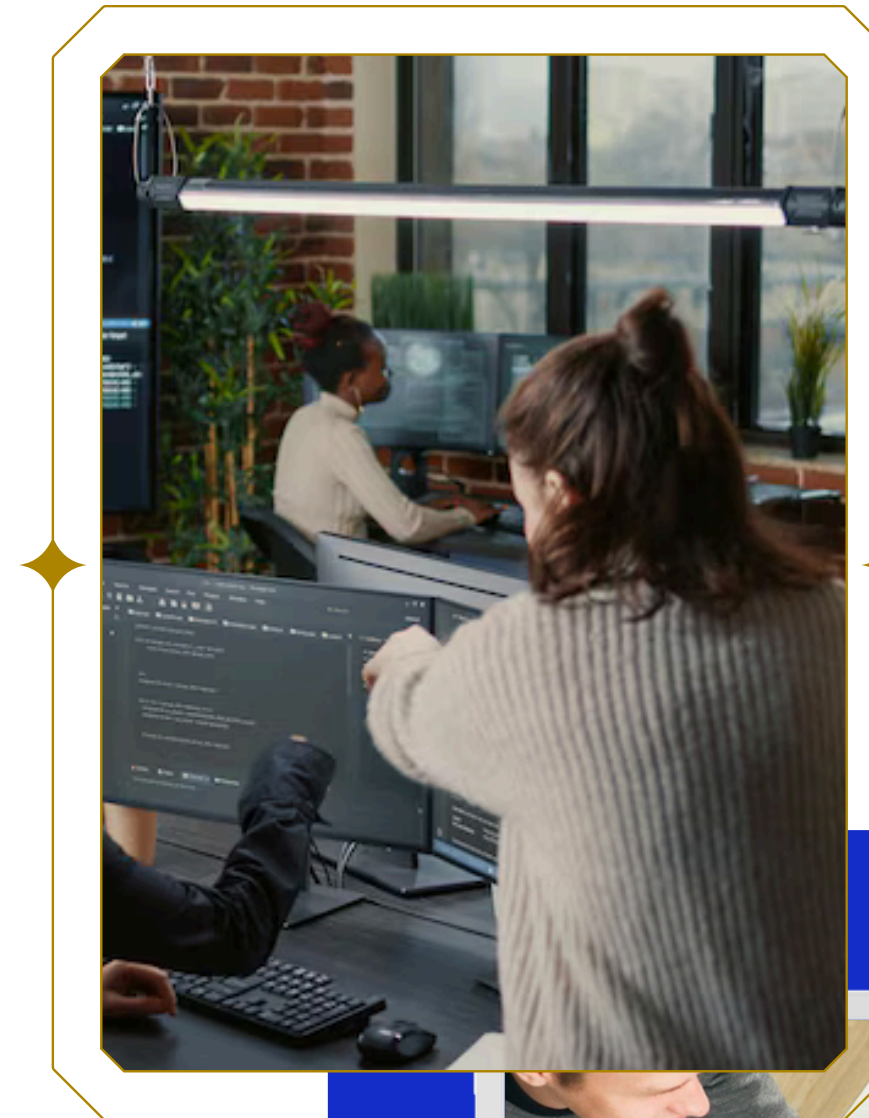
- ✓ Dialer Setup & Maintenance
- ✓ CRM Integration
- ✓ Lead Management Tools
- ✓ Software Provided by Client or Company
- ✓ Staff Hiring Assistance & In-House Training
- ✓ Daily Monitoring & Reporting Systems

Frequently Asked Questions.

Question 1) What is Global Project (A Unit of BitMax Group)?

Answer – Global Projects is a forward-thinking solutions provider with a legacy of excellence in project management and service delivery. With over four years of successful operations in the United States and the United Kingdom, we specialize in executing complex projects with precision and professionalism.

We expanded into the Indian market to bring international standards and global opportunities to a fast-evolving ecosystem. This journey is further strengthened by our collaboration with Bitmax Group – a renowned multi-vertical enterprise in IT services, finance, real estate, and interiors.

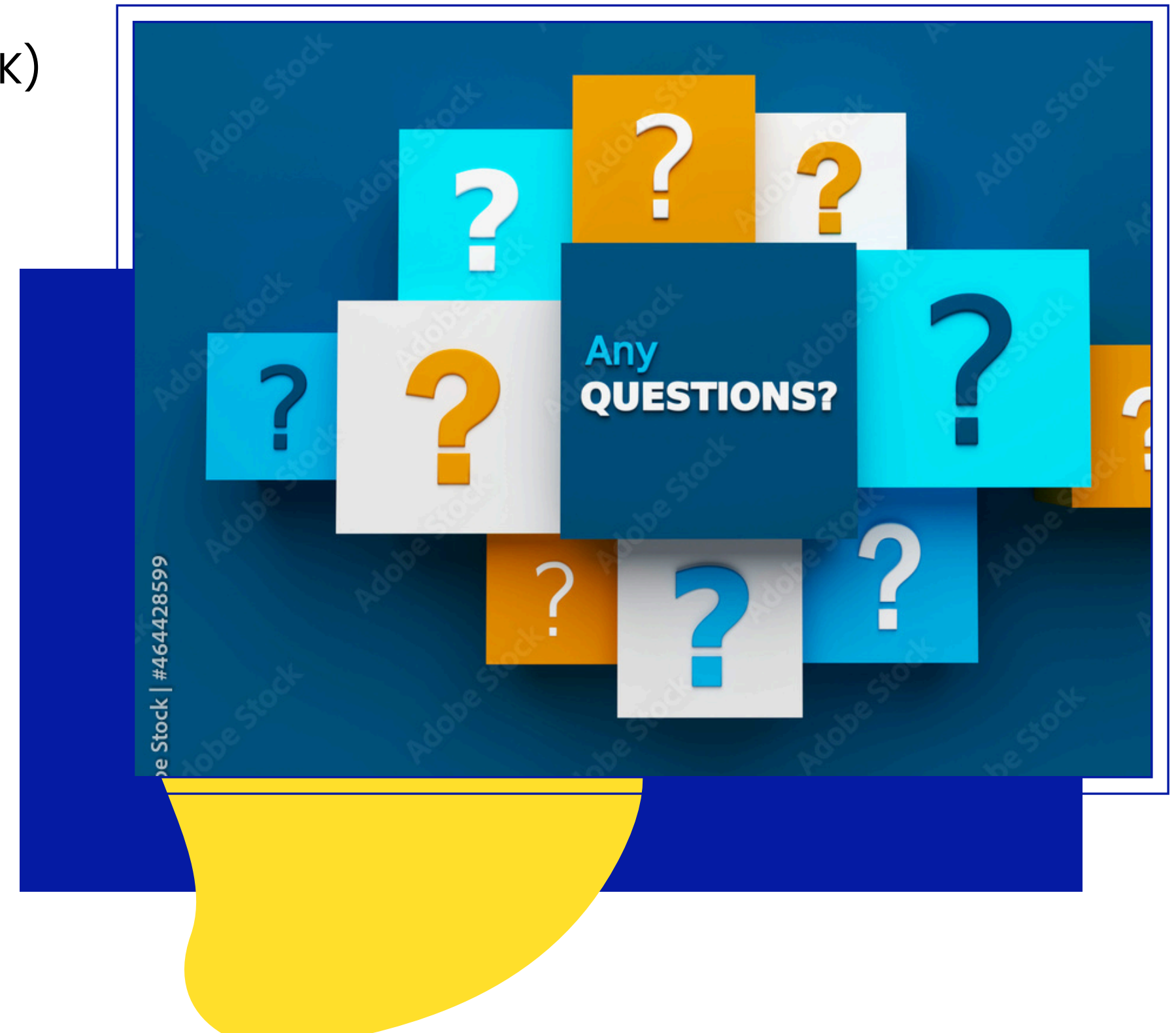


Our Group of Companies

- 1) Bitmax Business Solutions Pvt Ltd – 2024
- 2) Bitmax Technology Pvt Ltd – 2025
- 3) Global Projects – 2021 (Another Venture USA/UK)
- 4) Shree Financial Services – 2022

Question 2) Is there any Up-Front amount?

Answer– No upfront project fee – Only tool/software charges apply, which are fully refundable as per agreement.





Question 3) What type of support will be by Bitmax on Projects?

Answer- CRM, Dialer, IVR, and software setup
Quality guidelines and performance monitoring
Ongoing technical assistance and reporting support
Payout coordination and process stability .Project documentation and training materials

Question 4) Is there any other charges Center need to pay ?

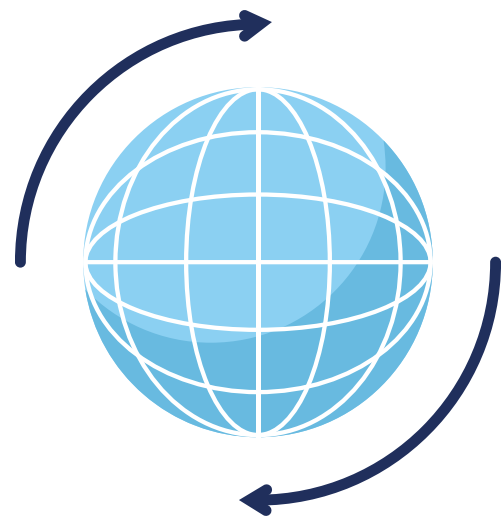
Answer – 8% – 10% Royalty, on every month Billing
(As agreed at the time of Agreement)

Question 5) Is there any agreement will have to sign for the Refundable amount taken by BitMax?

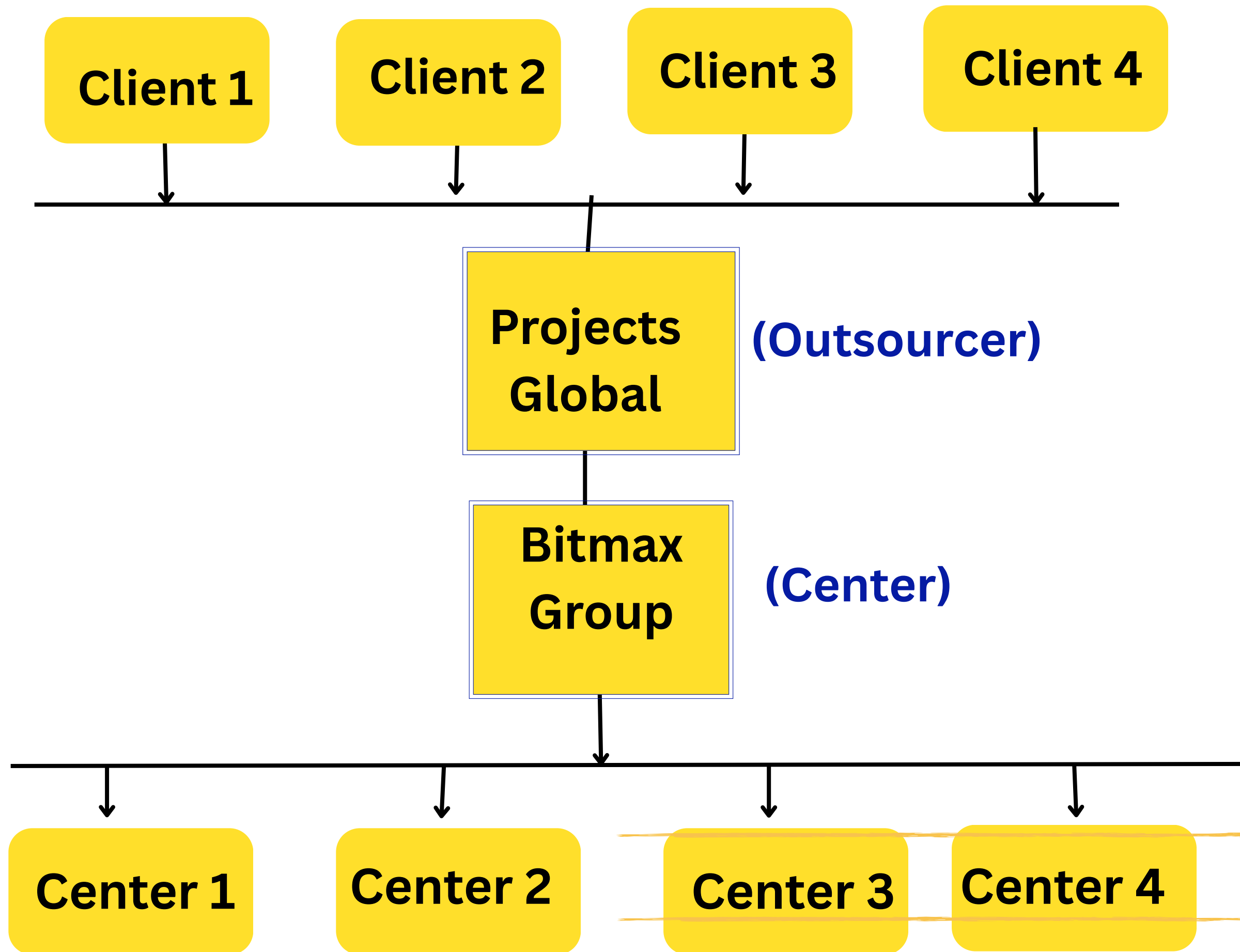
Answer – Yes and PDC will also provide to the center. there is legal Agreement will be done with PDC

Question 5) What do you mean by Software fee and One time setup Fee ?

Answer – The software requirements for the projects will be provided and the Amount will be charge as security, that is totally refundable after the agreement tenure completed. The software and technical maintenance will be taken care by Bitmax and If any penalty mark by the Client to the center for any reason (Delay or any software bug) will be given by Bitmax.



Outsourcing Hierarchy



Vision & Mission



Vision

To be the most reliable outsourcing partner in India, offering transparent, affordable, and performance-driven services that help businesses grow and thrive.

Mission

To empower global and local businesses with effective project outsourcing services while creating skilled Business opportunities across India.

Procedure for Projects

- 1) Application For Project Details (Fill online form and get the details)
- 2) If interested in any project – Fill Center KYC
- 3) Process for documentation
- 4) Agreement Sign up
- 5) SLA with Client
- 6) LOI from Client
- 7) Training schedule
- 8) Software and technical requirements installation
- 9) Mock Calls
- 10) Go-Live



Contact Us

We respond within 24 hours!



Website

www.projectsglobal.in



Emails :

Agreements/SLA –

legal@projectsglobal.in

Project Queries –

contact@projectsglobal.in
|support@projectsglobal.in

Technical Support –

techsupport@projectsglobal.in

Social Media



[globalprojects601](https://www.instagram.com/globalprojects601)



[Global Project](https://www.facebook.com/GlobalProject)



[Global projects](https://www.linkedin.com/company/globalprojects)



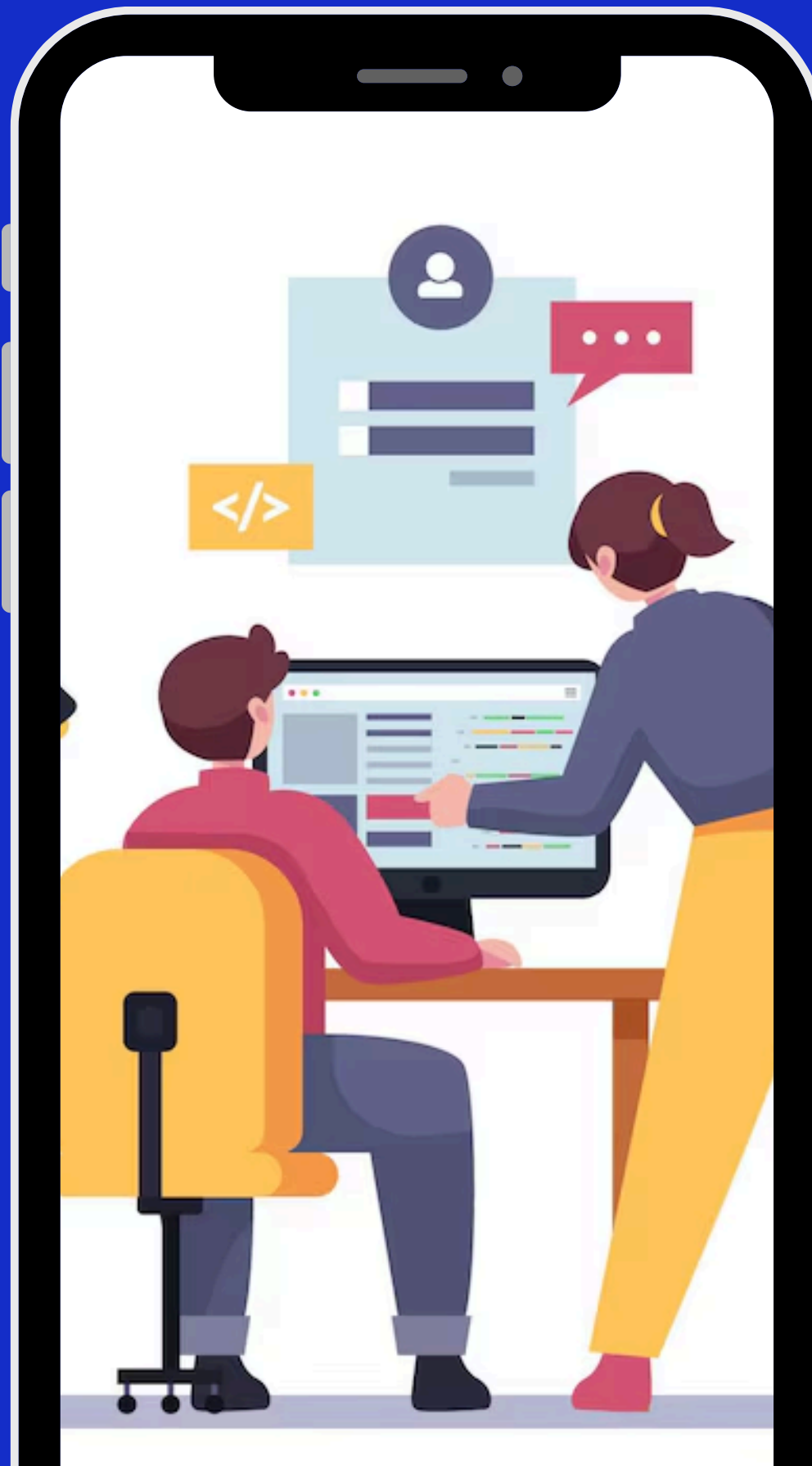
Phone Number

IVR : 9211532400

+91-9211532100

Unresolved Issues –

noc@projectsglocal.in



Thank You

For Your Attention

**Thank you for taking the time to learn about Global Projects.
We look forward to partnering with you and powering your success
through technology, transparency, and trust — with no upfront cost and
full support.**

– Team Global Projects